

# Callista® hospitality light



## Basic, easy call management with advanced phone control

Callista®Hospitality Light has been specifically designed for use in small hospitality properties requiring simple call accounting functions combined with control over telephone extensions. The system is perfectly suited for use in small motels/hotels. The BDI features allow control of telephone extensions from the PC, providing advanced telephony integration with an easy-to-use software interface<sup>1</sup>. Callista®Hospitality Light works in conjunction with the powerful Callista® Call Processor to simultaneously log and process all calls.

### Main features

- Easy-to-use, user friendly interface for fast room/extension allocation and invoice/report printing
- Display calls for each room/extension on a real-time monitor to access information about calls such as the number dialled, the duration of the call, the destination of the call and the call charge, including the total of all calls for each telephone
- Easy to use invoicing ensures all calls are accounted for and that no errors are made by eliminating the need to manually add the cost of calls from a room/extension
- Calls are automatically flagged as paid after invoice printing to eliminate call allocation errors
- Add margins to all or any call types to add value to each call
- Provides telephone control functions including<sup>1</sup>:
  - Extension unlocking/locking on checkin/checkout
  - Schedule wake up calls
  - Update of room status from room telephone
  - Activation of message waiting lights
  - Supports setting of Do Not Disturb state from either the PC or room telephone

<sup>1</sup> Only available on PABXs which support this feature

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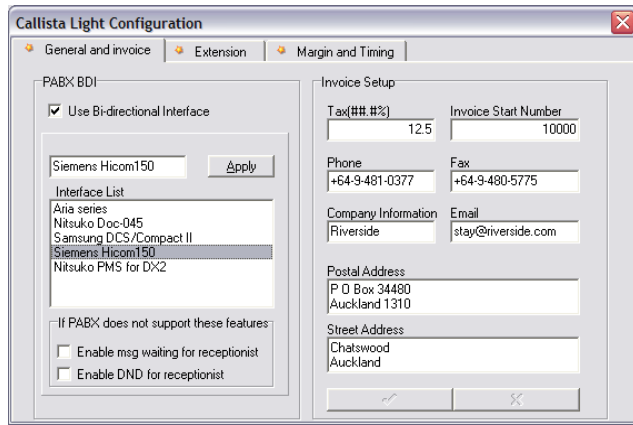
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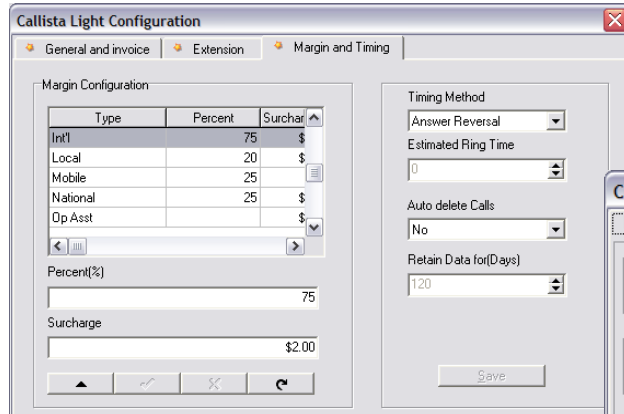
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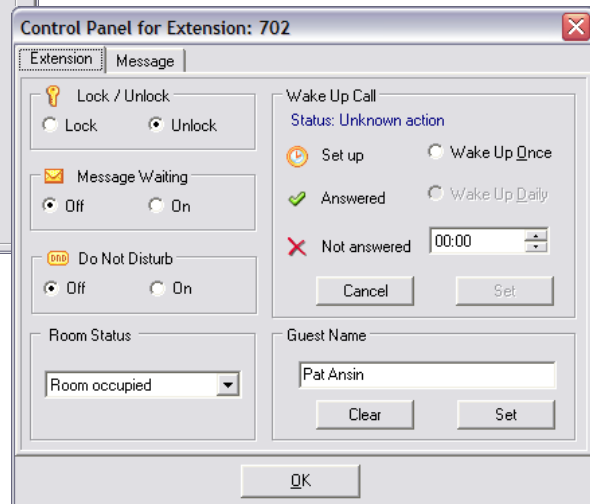
# total control.



Configuration options



Set pricing margins



Set BDI options

**Callista Hospitality Light**

File Report Debug Help | Select Extension: All

Invoice Configuration Clear Extension Control Refresh Help Close

Extension Status

Extension	Phone Status	Room Status	Guest Name	First Call	Last Number	Total Cost	Inc. Tax
700		Needs cleaning		09 Jul 11:26		\$4.50	<b>\$4.95</b>
701		Cleaned		09 Jul 08:26		\$85.16	<b>\$93.68</b>
702		Needs cleaning		09 Jul 12:27		\$2.08	<b>\$2.29</b>
703	🔑	Cleaned		09 Jul 09:08		\$59.67	<b>\$65.64</b>
704	✉️	Occupied	R Jones	07 Jun 14:20		\$132.15	<b>\$145.36</b>
705	🔑	Needs cleaning		17 Jan 17:15		\$1.64	<b>\$1.80</b>
706		No information		18 Jan 08:22		\$14.53	<b>\$15.98</b>

Call Monitor - All

Serial No	Extension	Location	Date/Time	Exchange	Number	Direction	Duration	Charge
15835	701	Main Fax	17/07/2001 11:27:46	Auckland	3095105	Inbound	00:00:12	
15836	704	Room 4	17/07/2001 11:30:29	Auckland	8156140	Inbound	00:01:29	
15837	703	Room 3	17/07/2001 11:38:43	Auckland	8156140	Inbound	00:00:10	
15838	704	Room 4	17/07/2001 11:39:51	Auckland	8156140	Inbound	00:01:08	
15839	711	Office Fax	17/07/2001 11:41:18	Auckland	3024074	Outbound	00:00:56	\$0.14
15840	712	Managers Office	17/07/2001 11:56:50	Tauranga	075763031	Inbound	00:00:32	
15841	701	Main Fax	17/07/2001 11:59:06	Tauranga	075763031	Inbound	00:02:16	
15842	712	Managers Office	17/07/2001 11:59:21	Auckland	9183509	Inbound	00:00:15	
15843	704	Room 4	17/07/2001 12:00:11	Auckland	9183509	Inbound	00:00:49	
15844	701	Main Fax	17/07/2001 12:07:51	Auckland	5742700	Outbound	00:00:11	\$0.14

Callprocessor Connected

Call monitor